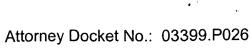
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<u>Patent</u>

2/20/04

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application for:

Bruce V. Schwartz

Serial No.: 09/558,476

Filing Date: April 25, 2000

For: BI-DIRECTIONAL TEXT SUPPORT IN

LEGACY APPLICATIONS

Mail Stop Non-Fee Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450 Examiner: Smith, Peter J.

Group Art Unit: 2176

RECEIVED

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Technology Center 2100

AMENDMENT AND RESPONSE TO OFFICE ACTION

Sir:

In response to the Office Action mailed November 10, 2003, please amend the above-referenced application as follows: